



**Directory of  
Community Resources  
for  
Wheeling Residents  
2012**

*Village of Wheeling  
Human Services Department  
199 N. 1st Street  
Wheeling, IL 60090  
847-459-2606*

**DIRECTORY OF OFFICIALS  
FOR THE VILLAGE OF WHEELING**

**2 Community Blvd.  
Wheeling, IL 60090  
Phone: (847) 459-2600**

**Office Hours: Monday through Friday 8:30AM to 5:00PM**

**\* \* \* \* \***

<b>VILLAGE PRESIDENT.....</b>	<b>499-9095</b>
<b>VILLAGE MANAGER.....</b>	<b>499-9090</b>
<b>VILLAGE CLERK.....</b>	<b>499-9231</b>
<b>ASSISTANT VILLAGE MANAGER.....</b>	<b>499-9091</b>
<b>FINANCE DIRECTOR.....</b>	<b>499-9020</b>
<b>HUMAN RESOURCES DIRECTOR.....</b>	<b>499-9091</b>
<b>HUMAN SERVICES DIRECTOR.....</b>	<b>459-2606</b>
<b>PUBLIC WORKS DIRECTOR.....</b>	<b>279-6901</b>
<b>COMMUNITY DEVELOPMENT DIRECTOR.....</b>	<b>499-9060</b>
<b>POLICE CHIEF.....</b>	<b>459-2635</b>
<b>FIRE CHIEF.....</b>	<b>459-2665</b>
<b>LIBRARY DIRECTOR.....</b>	<b>459-4100</b>
<b>WHEELING PARK DISTRICT.....</b>	<b>465-3333</b>

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## **ABUSE HOTLINES**

**Child Abuse**

**800-252-2873**

**Elder Abuse**

**8am-5pm  
After 5pm**

**800-252-8966  
800-279-0400**

## **ADULT DAYCARE**

<b>Advocate Healthcare Older Adult Center</b> 9375 Church Street Des Plaines, IL 60016	<b>847-296-0737</b>
<b>CJE Seniorlife Adult Day Program</b> 1015 Howard St. Evanston, IL	<b>847-492-1400</b>
<b>Friendship Village Adult Day Program</b> 350 W. Schaumburg Rd. Schaumburg, IL	<b>847-908-0333</b>
<b>Great Opportunities Adult Day Services</b> 4555 Church St. Skokie, IL	<b>847-982-3318</b>
<b>House of Welcome</b> 1779 Winnetka Road Northfield, IL 60093	<b>847-242-6250</b>
<b>Lutheran Home Adult Daycare</b> 800 W. Oakton Street Arlington Heights, IL 60004	<b>847-363-7400</b>
<b>Regency Senior Daycare</b> 6625 N. Milwaukee Avenue Niles, IL 60714	<b>847-588-2000</b>

## ADULT DAYCARE

(continued)

### **Resurrection Adult Day Services**

**708-562-4300**

420 N. Wolf Rd. (Basement)  
North Lake, IL 60164

### **The Friend Center**

**847-374-0500**

1601 Lake Cook Rd.  
Deerfield, IL 60015

## CHILD SUPPORT ENFORCEMENT

### **Illinois Dept. Of Healthcare**

**800-447-4278**

### **And Family Services (HFS)**

**TTY 800-526-5812**

### **Division Of Child Support Enforcement (DCSE)**

Cook County Region  
32 West Randolph  
Chicago, IL 60601

To receive help collecting child support, help establishing paternity or information on other child support enforcement services, call the customer service call center or visit their web page via [www.ilchildsupport.com](http://www.ilchildsupport.com).

## CONSUMER SERVICES

**Attorney General's Office** **312-814-3000**

**Consumer Fraud Hotline** **800-386-5438**

**Senior Citizens**

**Consumer Fraud Hotline** **800-243-5377**

100 W. Randolph Street – 12<sup>th</sup> Floor  
Chicago, IL 60601

The attorney general's office consumer protection division protects Illinois consumers and businesses victimized by fraud, deception, and unfair business practices. There is a separate division for senior citizens.

**Better Business Bureau Of  
Metropolitan Chicago, Inc.** **312-832-0500**

330 N. Wabash  
Suite 2006  
Chicago, IL 60611

To get a report on a business or to file a complaint call to speak to a representative or visit their website [www.chicago.bbb.org](http://www.chicago.bbb.org).

**Citizens Utility Board (Cub)** **800-669-5556**

309 W. Washington Blvd.- 800  
Chicago, Illinois 60606

Call with questions or complaints about your utility service. Consumer rights counselors with extensive knowledge of utility-related laws and regulations can inform you of your rights; while showing you how to cut your telephone, natural gas, and electric costs. They can also in many cases file complaints with the utilities on your behalf.



## CONSUMER SERVICES

continued

### **Federal Trade Commission**

**877-382-4357**

CRC-240

**877-438-4338**

Washington, D.C. 20580

The Federal Trade Commission is the nation's consumer protection agency. The FTC's Bureau of Consumer Protection works for the consumer to prevent fraud, deception, and unfair business practices in the marketplace. The Bureau takes complaints and provides information regarding consumer fraud, identity theft, and national Do Not Call Registry, etc. For more information please call or visit their website at [www.ftc.gov](http://www.ftc.gov).

## **COUNSELING/SUPPORT SERVICES**

### **Age Options**

1048 Lake St.

Suite- 300

Oak Park, IL 60301-1055

**708-383-0258**

**800-699-9043**

Provides intervention for elderly victims of financial, physical, sexual, emotional abuse and/or neglect, counseling support and information and referral on local resources.

### **Al-Anon Or Alateen**

District 1 Information Service

P.O. Box 974

Libertyville, IL 60048

**847-680-4640**

(answering service)

Support groups for friends and family of alcoholics.

### **Alcoholics Anonymous**

180 North Wabash – Rm. 305

Chicago, IL 60601

**312-346-1475**

Provides support groups and referrals for hospital treatment.

### **Alcoholics Anonymous**

First Step House (Men)

1029 Graceland

Des Plaines, IL

**847-824-1256**

Co-ed support group and meetings. Half way house for males 18 & over. Call for more information.

## COUNSELING/SUPPORT SERVICES

(continued)

### **Alcoholics Anonymous**

#### **Miracle House (Women)**

**847-803-2901**

510 E Oakton St

Des Plaines, IL 60018

Support group and meetings. Call for more information.

### **Alexian Brothers**

#### **Behavioral Health**

**847-882-1600**

1650 Moon Lake Boulevard

**24/7 counselor**

Hoffman Estates, IL 60169

**800-432-5005**

Provides both in-patient and out-patient care for mental health problems, substance abuse or eating disorders

### **Catholic Charities**

**847-376-2100**

#### **Family Service Center**

1717 Rand Road

Des Plaines, IL 60016

Provides information and referral, counseling, in-home case management, public benefit screening and the L.O.S.S. program (loving outreach to suicide survivors). Please call for more information.

### **Center of Concern**

**847-823-0453**

1580 N. Northwest Highway

Suite 310

Park Ridge, IL 60068

Provides support services for the frail elderly and homebound including personal counseling, case management, telephone reassurance, senior companions and friendly visitors.

## **COUNSELING/SUPPORT SERVICES**

(continued)

### **Human Services Department**

**847-459-2606**

#### **Village of Wheeling**

2 Community Blvd.

Wheeling, IL 60090

### **Eldercare Locator**

**800-677-1116**

Provides information and referral about senior services to friends and families who reside in another state. Nationwide service of the United States Administration on Aging whose website address is [www.aoa.dhhs.gov](http://www.aoa.dhhs.gov).

### **Holy Family Keys to Recovery**

**24-Hour Hotline**

100 N River Road

**847-298-9355**

Des Plaines, IL 60016

Provides a treatment program for adults 18+ with alcohol and other drug abuse problems.

### **Illinois Department On Aging**

**217-785-3356**

421 E. Capitol Avenue

**800-252-8966**

Springfield, IL 62701-1789

Provides information, assistance and referral on programs/services for seniors 65 and older. Cases of elder abuse can be reported by contacting this office.

## **COUNSELING/SUPPORT SERVICES**

(continued)

### **Kenneth Young Center**

**847-524-8800**

(Elk Grove Township)  
1001 Rohlwing Road  
Elk Grove Village, IL 60007

Provides counseling services for children, families, adults and seniors in individual and group settings; day and residential programs for seriously mentally ill; care management & support services for seniors. Information and referral.

### **Lutheran Social Services Of Illinois**

**847-635-4600**

1001 E. Touhy Avenue – Suite 50  
Des Plaines, IL 60018

Provides behavioral, drug and alcohol counseling; senior housing and senior services; foster care, adoption and childcare services; prisoner and family ministry as well as other support services.

### **Wheeling Food Pantry**

99 N. Wolf Road  
Wheeling, IL 60090

Hours: M-T 1:00-5:00 p.m.  
F 1:00-4:00 p.m.

### **Wheeling Pavilion Senior Center**

**847-459-2670**

199 N. First Street  
Wheeling IL, 60090

Provides weekly activities, classes, trips and programs for the active older adult. Offers a variety of social services, which include: support groups, individual and family counseling, peer counseling and friendly visiting. They also provide case management, day respite care, elder abuse intervention/prevention, nursing home pre-screening in area hospitals and assistance with Medicare and income tax forms.

## **COUNSELING/SUPPORT SERVICES**

(continued)

### **Rainbow Hospice, Inc.**

**847-685-9900**

444 N. Northwest Highway – Suite 145  
Park Ridge, IL 60068

Provides a full hospice program for patients with life-limiting illnesses expressing a desire for comfort care. Enables people to live with dignity and hope while coping with loss and end of life issues. Bereavement services include: support groups, counseling and correspondence programs.

### **Salvation Army Community Counseling Center**

**847-981-9111**

609 W. Dempster Street  
Des Plaines, IL 60016

Provides counseling for individuals who need help dealing with emotional, social, and environmental issues. Family counseling and group therapy are provided by professional social workers that are also bi-lingual.

### **Omni Youth Services**

**847-353-1500**

1111 West Lake Cook Road  
Buffalo Grove, IL 60089

### **The Share Program**

**847-882-4181**

1776 Moon Lake Boulevard  
Hoffman Estates, IL 60169

### **Haymarket Center**

**312-226-7984**

932 W. Washington  
Chicago, IL 60607

## **COUNSELING/SUPPORT SERVICES**

(continued)

**Children's Advocacy Center** **847-885-0100**

640 Illinois Boulevard  
Hoffman Estates, IL 60169

**Salvation Army Counseling** **847-392-0265**

1616 North Arlington Heights Road  
Arlington Heights, IL 60004

**Lutheran SSI Behavior Health Services** **773-282-7800**

4840 West Bryon Street  
Chicago, IL 60641

For children, adolescents, adults

**Polish American Association** **773-282-8206**

3834 North Cicero Avenue  
Chicago, IL 60607

**Families Anonymous** **847-795-8320**

701 Lee Street  
Des Plaines, IL 60016

**A Safe Place** **847-249-4450**

1301 Buck Avenue  
Waukegan, IL 60087

A service for victims of domestic violence.

**Life Span** **847-824-0382**

P.O. Box 1515  
Des Plaines, IL 60017

A service for victims of domestic violence.

## **COUNSELING/SUPPORT SERVICES**

(continued)

### **Community Crisis Center**

**847-742-4088**

37 S. Geneva Street  
Elgin, IL 60120

A service for victims of domestic violence.

### **NAMI/NW Suburban**

**847-899-0195**

Arlington Heights

### **Jewish Child and Family Services**

**847-392-8970**

1156 West Shure Drive  
Suite 180  
Arlington Heights, IL 60005

### **NW CASA**

**847-806-6526**

415 W. Golf Road, 47  
Arlington Heights, IL 60005

A service for victims of sexual assault.

### **Korean American Women in Need**

**773-583-1392**

P.O. Box 59133  
Chicago, IL 60659



## COURT HOUSES

### **Second Municipal District**

**847-470-7200**

5600 Old Orchard Road  
Skokie, IL 60077

### **Third Municipal District**

**847-818-2287**

2121 Euclid  
Rolling Meadows, IL 60008

## CRISIS INTERVENTION

### **American Red Cross**

**847-255-0703**

544 W. Northwest Highway  
Arlington Heights, IL 60005

The American Red Cross, a humanitarian organization led by volunteers and guided by its Congressional Charter and the Fundamental Principles of the International Red Cross Movement, will provide relief to victims of disasters and help people prevent, prepare for, and respond to emergencies.

### **Children's Advocacy Center of North/Northwest Cook County**

**847-885-0100**

640 Illinois Boulevard  
Hoffman Estates, IL 60194

Provides direct services for child victims of sexual and severe physical abuse as well as their families

## CRISIS INTERVENTION

### **Journeys Home**

**847-963-9163**

1140 E. Northwest Highway  
Palatine, IL 6007

Provides information and referral regarding services for legal, medical, dental, and housing to individuals who are homeless or are in the danger of becoming homeless. Assistance in job search, mental health, case management, counseling, and other services are offered. P.A.D.S. provides secure overnight shelter and three meals for men, women, and children from October 1st through April 30th.

### **Life Span**

**847-824-0382**

P.O. Box 1515  
Des Plaines, IL 60017

Provides information and referral, legal services, individual counseling, support groups and court advocacy to victims of domestic violence and their children.

### **National Suicide Prevention Lifeline**

**800-273-TALK**

### **Northwest Center Against Sexual Assault 24-Hour Confidential Hotline:**

**847-806-6526**

**888-802-8890**

415 West Golf Road  
Suite 47  
Arlington Heights, IL 60005

Provides sexual assault services: crisis intervention, 24-hour hotline, follow-up and recovery services to victims or survivors of sexual abuse, and community education.

## **CRISIS INTERVENTION**

(continued)

### **Salvation Army**

**847-981-9111**

#### **Worship and Service Center**

609 W. Dempster Street  
Des Plaines, IL 60016

Provides emergency food, counseling and other assistance for those who qualify.

### **Shelter, Inc.**

**847-255-8060**

1616 N. Arlington Heights Road  
Arlington Heights, IL 60004

Provides community-based, emergency and temporary housing for children and adolescents from birth through age 17 throughout the suburbs of Chicago, Illinois, who are abused, neglected, dependent or in need of supervision.

### **Willow Creek Care Center**

**847-882-3663**

2080 Stonington Avenue  
Hoffman Estates, IL

Provides emergency food assistance and connections to resources. Call for hours.

## **DENTAL REFERRALS**

### **Low Cost Programs**

**Cook County Department of Dental Health      708-492-2140**  
**Services Information Line**

The health department provides a wide array of dental services, including family dental health clinics and community-based services. At family clinics, dental services include: sealants, examinations, fillings, fluoride treatments, cleanings and extractions for adults and children. Financial guidelines apply. By appointment only, at the following CCDPH dental office locations:

3rd District Circuit Courthouse      847-818-2860  
2121 Euclid Avenue, Suite 250  
Rolling Meadows, IL 60008

**National Foundation of Dentistry      800-893-1685**  
**For the Handicapped**  
[www.NFDH.org](http://www.NFDH.org)

This program serves the disabled, chronically ill and the elderly. Dental house calls for homebound; free or low-cost.

## **DENTAL REFERRALS**

### **Low Cost Programs**

(continued)

**Chicago Dental Society**  
**University of Illinois at Chicago**  
UIC College of Dentistry  
801 S. Paulina  
Chicago, IL

**312-996-7555**

The College of Dentistry offers a complete range of dental and oral health services. The dental clinics are primarily for patients who have dental treatment needs that correspond to the teaching needs of our students. Care is available for patients with both simple and complex needs. The College of Dentistry is not a free clinic; there is a reduced fee schedule.

**Harper Dental Hygiene Clinic**  
William Rainey Harper College  
1200 W. Algonquin Road  
Building "D"  
Palatine, IL

**847-925-6534**

This dental clinic offers low-cost, simple cleaning, ex-rays and sealants. Cleaning by a dental hygiene student includes exam by dentist. Discounts for senior citizens.

**Wheeling Township Mobile Dental Clinic**  
2400 S. Arlington Heights Road  
Arlington Heights, IL 60005

A joint venture with Northwest Community Hospital, Palatine Township, and Wheeling Township. This program offers preventative and simple restorative dental treatment in a state of the art clinic on wheels for low income residents of Wheeling Township.

## DISABILITY SERVICES

### **Avenues to Independence**

515 Busse Highway  
Park Ridge, IL 60006

### **Admin**

### **Programs**

**847-292-0870**

**847-541-5250**

Provides vocational and residential services for persons with developmental disabilities.

### **Chicago Lighthouse**

**312-666-1331**

### **For People Who Are Blind/Visually Impaired**

1850 West Roosevelt Road  
Chicago, IL 60608

Provides opportunities for children, youth and adults who are blind, visually impaired or multi-disabled. Classroom teaching is available for those from birth to age 21, who are not able to attend regular school. Programs are designed to optimize the potential for independent living, economic self-support and public information through promotion of the abilities of people with disabilities.

### **Chicago Lighthouse at Alexian**

**312-997-3672**

800 Biesterfield Road  
Suite 730

**Appts. 312-666-1331**

Elk Grove Village, IL 60007

Partnership between Chicago Lighthouse for the Blind and Alexian Brothers Hospital to bring services to the residents of the northwest suburbs.

## DISABILITY SERVICES

(continued)

### **Clearbrook**

**847-385-5300**

1835 W. Central Road  
Rolling Meadows, IL 60005

Offers programs and services to children and adults with developmental disabilities, both in home and at more than 45 locations in 80 communities throughout the Chicagoland area.

### **Community Alternatives Unlimited**

**773-867-4100**

8765 W. Higgins Road  
Suite 300  
Chicago, IL 60631-4173

Provides case management services to individuals with a wide range of disabilities including developmental disabilities, mental health needs, and child welfare challenges.

### **Illinois Department of Human Services Division of Rehabilitation Services**

**800-843-6154  
847-758-3483**

Arlington Heights DRS Office  
715 W. Algonquin Road  
Arlington Heights, IL 60005

Provides help at home for the disabled under the age of 60, and vocational rehabilitation for individuals of any age.

### **Glenkirk**

**847-272-5111**

3504 Commercial Avenue  
Northbrook, IL 60062

Provides comprehensive community based services for people with developmental disabilities and their families.

## DONATIONS

### **AMVETS**

**708-388-7800**

[www.ilamvets.org/donate.cfm](http://www.ilamvets.org/donate.cfm)

Pickup and drop off locations available for donations of clothing and household goods. Call or visit website for list of acceptable items.

### **Goodwill**

**847-566-0636**

No pickup available, only drop off of clothing and some furniture. Please call for more information.

### **Purple Heart Veterans**

**708-396-8990**

Pickup available for donations of clothing, small appliances, etc. Please call for information.

### **Salvation Army**

**885-574-2587**

Pickup and drop off locations available for donations of clothing, appliances, furniture, etc. Please call for information.

### **Little Mexico Thrift Shop**

**847-419-8935**

111 N. Wolf Road  
Wheeling, IL 60090



## EDUCATIONAL PROGRAMS

### **American Red Cross**

**847-255-0703**

544 W. Northwest Highway  
Arlington Heights, IL 60006

Provides safety/health courses and monitors certification of instructors.

### **Indian Trails Public Library**

**847-459-4100**

355 Schoenbeck Road  
Wheeling, IL 60090

### **Prospect Heights Library**

**847-259-3500**

12 North Elm Street  
Prospect Heights, IL 60070

### **Wheeling Park District**

**847-465-2943**

333 W. Dundee Road  
Wheeling, IL 60090

### **Prospect Heights Park District**

**847-3394-2848**

104 W. Camp McDonald Road  
Prospect Heights, IL 60070

### **Township High School District 214**

**847-718-7704**

#### **Community Education**

2121 S. Goebbert Road  
Arlington Heights, IL 60005

Township High School District 214 offers a wide range of Adult Education and Family Literacy Classes of interest to the entire family.

## EDUCATIONAL PROGRAMS

(continued)

### **District #214 Gold Card Club**

2121 S. Goebbert Road  
Arlington Heights, IL 60005

Provides residents, 62 years of age or older, who live in High School District with a Gold Card that provides discount tuition for adult education classes. Classes require advanced registration. Gold Card members are also entitled to free admission to many athletic events, school concerts, and plays.

### **Township High School District**

**847-718-7704**

#### **Community Education**

#### **Online Instruction Center**

2121 S. Goebbert Road  
Arlington Heights, IL 60005  
<http://www.ed2go.com/dist214/>

The Online Instruction Center offers a wide range of highly interactive courses that you can take entirely over the Internet. All of the courses include expert instructors, many of whom are nationally known authors. Call or visit website for more information.

### **Harper College**

**847-925-6000**

1200 W. Algonquin Road  
Palatine, IL 60067

Community College with in-district residency rates for residents of Wheeling. Provides both credit and non-credit courses. Provides programs for older who reside in Wheeling Township.

## EDUCATIONAL PROGRAMS

(continued)

### **Oakton Community College**

**847-635-1600**

1600 E. Golf Road  
Des Plaines, IL 60016

Community College that provides both credit and non-credit courses. Provides discount of one-half tuition for college courses for seniors age 60 years of age and older living in Community College District #525. For more information please call.

## EMERGENCY SERVICES

### **Wheeling Fire Department (Non-Emergency)**

**847-459-2664**

499 S. Milwaukee Avenue  
Wheeling, IL 60090

### **Wheeling Fire Prevention Bureau Department**

**847-459-2669**

2 Community Boulevard  
Wheeling, IL 60090

Provides fire extinguishment and rescue work along with an extensive program of fire prevention, education, and inspections.

### **Wheeling Police Department (Non-Emergency)**

**847-459-2632**

1 Community Boulevard  
Wheeling, IL 60090

Provides cooperation with our community to protect life and property and enhance the quality of life for all our citizens.

## EMPLOYMENT/JOB TRAINING

### **C.E.D.A. Northwest Self-Help Center**

**847-392-2332**

1300 Northwest Highway  
Mount Prospect, IL 60056

Employment assistance and support offered through individual employment counseling, career building and resource center. Call for an appointment.

### **The Center of Concern**

**847-823-0453**

1580 N. Northwest Highway  
Suite 310  
Park Ridge, IL 60068

An employment program that offers assistance to jobseekers of all ages in finding employment, developing resumes and improving interviewing skills. Please call for an appointment.

### **Illinois Employment and Training Center (WorkNet)**

**847-981-7400**

Employment Office for the State of Illinois  
723 W. Algonquin Road  
Arlington Heights, IL 60005

Provides unemployment compensation, job services, and placement.

### **Senior Employment Service**

**708-383-0258**

Provided by: AgeOptions

Provides job placement for senior workers. Please call for an appointment.

## FINANCIAL ASSISTANCE

### **C.E.D.A. Northwest**

**847-392-2332**

1300 W. Northwest Highway  
Mount Prospect, IL 60056

Provides assistance on energy costs through Low Income Home Energy Assistance Program (LIHEAP) to those who are income eligible.

### **Consumer Credit Counseling Service**

**888-845-5669**

### **Money Management International**

70 E. Lake Street  
Suite 1115  
Chicago, IL 60601  
[www.moneymanagement.org](http://www.moneymanagement.org)

Provides educational seminars on money management, counseling, and debt management programs.

### **Illinois Department of Human Services**

**847-745-3200**

#### **Community Resource Center**

8020 St. Louis Avenue  
Skokie, IL 60076

Provides financial, medical, food stamp benefits and other supportive services to those who qualify.

## FINANCIAL ASSISTANCE

(continued)

**Illinois Department of Healthcare  
And Family Services (HFS) Division  
of Child Support Enforcement (DCSE)**

**Cook County Region**

**800-447-4378**

32 West Randolph  
Chicago, IL 60601

**TTY: 800-526-5812**

To receive help collecting child support, help establishing paternity, or information on other Child Support Enforcement services, call the Customer Service Call Center or visit their web page via [www.ilchildsupport.com](http://www.ilchildsupport.com).

**Wheeling Township**

**847-259-7730**

1616 N. Arlington Heights Road  
Arlington Heights, IL 60004

Provides general assistance , emergency assistance, and food pantry to Wheeling Township residents.

**Social Security Administration**

**800-772-1213**

705 North Wheeling Road  
Mount Prospect, IL 60056

Provides assistance in handling Social Security benefits in the case of retirement, disability or death. Also provides income for the blind or disabled based on need. Administers Federal/State funded programs. Contact office for current income guidelines.

## FINANCIAL, FOOD & CLOTHING

### **Public Aid**

**773-660-7000**

11203 South Ellis Avenue  
Chicago, IL 60090

### **Salvation Army**

**847-577-2828**

250 W. Rand Road  
Arlington Heights, IL 60005

**847-392-0265**

### **St. Alphonsus Church**

**847-255-5538**

4115 N. Wheeling Road  
Prospect Heights, IL 60070

### **St. Mary's Catholic Church**

**847-459-6270**

10 Buffalo Grove Road  
Buffalo Grove, IL 60089

### **Kingswood**

**847-398-0770**

### **United Methodist Church**

401 West Dundee Road  
Buffalo Grove, IL 60089

### **Willow Creek Care Center**

**847-882-3663**

2080 Stonington Avenue  
Hoffman Estates, IL 60169

### **Our Saviors Evangelical Free Church**

**847-459-4480**

300 Schoenbeck Road  
Wheeling, IL 60090

### **Wheeling Food Pantry**

**call**

**847-459-2760**

101 N. Wolf Road  
Wheeling, IL 60090

**for more information**

## FRIENDLY VISITOR PROGRAMS

### **Center of Concern**

**847-823-0453**

1580 N. Northwest Highway  
Suite 310  
Park Ridge, IL 60068

Friendly visitors make regular visits to lonely and isolated individuals who need someone to care and be supportive. An inter-generational outreach includes high school and elementary school students who visit homes of seniors to celebrate their birthdays and holidays.

### **Catholic Charities**

**847-253-5500**

#### **Northwest Senior Services**

1801 West Central Road  
Arlington Heights, IL 60005

### **Wheeling Township Senior Services**

**847-259-7730**

1616 N. Arlington Heights Road  
Arlington Heights, IL 60004

## HOME SHARING/HOUSING

### **Center of Concern**

**847-823-0453**

1580 N. Northwest Highway  
Suite 310  
Park Ridge, IL 60068

Offers a home sharing program for extra income and security. Also provides homelessness prevention funds to assist with rent/mortgage or utilities for households in temporary crisis.



## HOME SHARING/HOUSING

**Cook County Housing Authority** **312-663-5447**  
**Rent Assistance Division (formerly Section 8)**  
175 W. Jackson Boulevard  
Suite 350  
Chicago, IL 60604

**Near North Field Office** **847-869-0510**  
Evanston Office  
1123 Emerson  
Suite 204  
Evanston, IL 60201

Operates low-income housing for citizens of Cook County.

**Council for Jewish Elderly** **773-508-1000**  
3003 Touhy Avenue  
Chicago, IL 60645

Provides group living and individual housing.

**Frances Manor** **847-390-1270**  
1270 E. Golf Road  
Des Plaines, IL 60016

Provides low-income housing for seniors 62 years of age and older.

**Henrich House** **847-299-6200**  
1301 Ashland Avenue  
Des Plaines, IL 60016

Provides low-income housing (Section 8) for seniors and disabled individuals.

## HOME SHARING/HOUSING

(continued)

### **Interfaith Housing Center Of the Northern Suburbs**

**8847-501-5760**

614 Lincoln Avenue  
Winnetka, IL 60093

Provides a home sharing program, fair housing program, landlord/tenant program, foreclosure program. For other fair housing information, visit [www.interfaithhousingcenter.org](http://www.interfaithhousingcenter.org).

### **Elderwerks**

**847-462-0885**

P.O. Box 92  
Cary, IL 60013

Provides free resources to seniors.

### **Home of the Sparrow**

**815-271-5444**

5342 West Elm Street  
McHenry, IL

### **Wheeling Tower**

**847-520-4384**

200 N. Milwaukee Avenue  
Wheeling, IL 60090

### **Journeys / Hope Center**

**847-963-9163**

1140 E. Northwest Highway  
Palatine, IL 6007

Provides information and referral regarding services for legal, medical, dental, and housing to individuals who are homeless or are in the danger of becoming homeless. Assistance in job search, mental health, case management, counseling, and other services are offered. P.A.D.S. provides secure overnight shelter and three meals for men, women, and children from October 1st through April 30th.

## HOME SHARING/HOUSING

continued

### **C.E.D.A. Northwest**

**847-392-2332**

1300 W. Northwest Highway  
Mt. Prospect, IL 60056

### **W.I.N.G.S.**

**847-519-7820**

P.O. Box 95615  
Palatine, IL 60095

**24/7 847-221-5680**

### **NW Suburban Housing Center**

**847-298-7519**

701 Lee Street  
Des Plaines, IL 60016

### **DuPage Emergency Shelter**

**630-941-8681**

421 North Country Farm Road  
Wheaton, IL 60187

**24/7 630-469-5650**

### **Catholic Charities**

**847-253-5500**

1801 West Central Road  
Arlington Heights, IL

## HOSPITALS AND HEALTH-RELATED SERVICES

Many hospitals offer a variety of activities, home health services, programs, seminars and support groups, as well as transportation services for appointments. Please contact each hospital below regarding their individual services.

### HOSPITALS

**Advocate Lutheran General Hospital** **847-696-2210**

1775 Dempster Road  
Park Ridge, IL 60068

**Alexian Brothers Medical Center** **847-437-5500**

800 Biesterfield Road  
Elk Grove Village, IL 60007

**Northwest Community Hospital** **847-618-1000**

800 W. Central Road  
Arlington Heights, IL 60005

**Resurrection Medical Center** **773-618-1000**

7435 W. Talcott Avenue  
Chicago, IL 60631

**Glenbrook Hospital** **847-657-5800**

2100 Pfingston Road  
Glenview, IL 60025

**Condell Medical Center** **847-362-2900**

801 S. Milwaukee Avenue  
Libertyville, IL 60048

## **HOSPITALS AND HEALTH-RELATED SERVICES**

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### **HEALTH RELATED SERVICES**

**Access Community Health Network** **847-298-3150**  
**Genesis Center**

1 N. Broadway  
Des Plaines, IL 60016

**Access Clinic at Northwest** **847-341-1554**  
**Community Hospital**

675 W. Central Road, Suite 101  
Arlington Heights, IL 60005

Health Clinic provides sliding scale medical care for low-income, uninsured residents. No walk-ins.

**Life Source Blood Services** **847-486-0680**

Blood donation center. Give the gift of life; every donation has the potential to save three lives.

**National Eye Care Project** **800-222-3937**

P.O. Box 429098  
San Francisco, CA 94141-9098

Seniors 65 years of age and older who qualify, can be referred to access an Ophthalmologist.

**New Beginnings Prenatal Program** **847-813-3040**

100 N. River Road  
Des Plaines, IL 60016

Provides prenatal services and education to low income, uninsured or underinsured pregnant moms.

## **HOSPITALS AND HEALTH-RELATED SERVICES**

(continued)

**Resurrection Immediate Care  
Center—Des Plaines**  
150 N. River Road  
Des Plaines, IL 60016

**847-813-3510**

**Vista Health Center**  
1585 North Rand Road  
Palatine, IL 60067

**847-934-7969**

**Cook County Department of Public Health**  
2121 Euclid Avenue  
Rolling Meadows, IL 60008

**847-818-2860**

Cook County Department of Health Services Primary Care Clinic  
provides sliding scale medical care; income guidelines apply

## **PHARMACEUTICAL ASSISTANCE PROGRAM**

**Pharmaceutical Research and  
Manufacturers of America  
(PhRMA)**

**800-624-2459**

Provides free medications to patients who could not otherwise afford them. Patients must speak to their physician about obtaining approval for this program. Applications are sent to the physician's office, which is where the medications are also sent. A list of participating drug companies and contacts for the program are available by contacting the Village of Wheeling Human Services Department at 847-459-2606.

**Senior Helpline**

**800-252-8966**

The State of Illinois offers programs to help you pay for your medicines. Your application automatically places you in the best program for you. The programs are listed below; local help is available in filling out the application by calling the Senior HelpLine phone number.

The programs are: Illinois Rx Buying Club, Illinois Cares Rx and I-Save Rx.

**Illinois Rx Buying Club**

**866-215-3462**

Covers all categories of prescription drugs ordered by your doctor. You qualify if you are at least 65 years old or are a person with a disability. To join, you must pay a membership fee of \$10, which entitles you to 12 months of savings.

## INSURANCE

### **Access to Care**

**708-531-0680**

2225 Enterprise Drive  
Suite 2507  
Westchester, IL 60154

Provides primary health care (diagnosis and treatment) to low-income uninsured individuals/families of suburban Cook County for a small annual enrollment fee and co-pays for services provided.

### **All Kids**

**866-ALL-KIDS  
(866)255-5437)**

The All Kids program offers Illinois' uninsured children comprehensive health care that includes doctor's visits, hospital stays, prescription drugs, vision care, dental care and medical devices like eyeglasses and asthma inhalers. Slicing scale premium amount. Call or visit the website at [www.allkids.com](http://www.allkids.com).

### **Blue Cross/Blue Shield**

**312-653-6000**

300 E. Randolph Street  
Chicago, IL 60601

Persons 65 years of age and older and/or disabled individuals who currently have an existing policy.

### **Illinois Department of Insurance**

**312-814-2427**

Customer Service  
100 W. Randolph Street  
Suite 9-301  
Chicago, IL 60601

Provides information on Medicare supplemental insurance, assistance with all forms of life, health, property, casualty



## INSURANCE

continued

### **Medicare**

**General Info: 800-633-4227**

P.O. Box 1033

Marion, IL 62959

For general Medicare information, ordering Medicare booklets, and information about health plans, contact 1-800-MEDICARE 24 hours a day, 7 days a week for assistance. English and Spanish-speaking customer service representatives at this number can answer questions about the Original Medicare Plan and provide up-to-date information regarding the health plans available in your area.

Or visit the website at [www.medicare.gov](http://www.medicare.gov).

### **Senior Health Insurance Program (SHIP)**

**800-548-9034**

Illinois Department of Insurance

320 W. Washington Street

Springfield, IL 62767-0001

Provides free service and assistance in filling out medical claims.

### ***Local SHIP counselor***

**Wheeling Pavilion Senior Center**

**847-459-2670**

199 N. 1st Street

Wheeling, IL 60090

Counselor available on Thursdays only. Please call for an appointment.

## LEGAL SERVICES

### **Chicago Bar Association**

**312-554-2000**

321 S. Plymouth Court  
Chicago, IL 60605

### **Referral Service**

**312-554-2001**

Lawyer referral service with a fee of \$20.00. The Chicago Bar Association has screened these attorneys for experience, checked to see that they were licensed to practice law in Illinois, checked to see if they were in good standing with the Illinois Supreme Court and have maintained professional liability insurance.

### **Coordinated Advice and Referral Program for Legal Services (C.A.R.P.L.S.)**

**312-738-9200**

17 N. State Street  
Suite 1850  
Chicago, IL 60602

Sponsored by the Circuit Court of Cook County and Illinois Institute of Technology's Chicago-Kent College of Law, the Advice Desks provides free legal assistance to pro se defendants in municipal court cases. General legal advice, help with the preparation of court-required documents such as pleadings and motions and assistance with settlement negotiations are available at the Advice Desk.

Types of cases Advice Desk assists: Tenant Evictions, Personal Injury, Contract, Tort, Bill Collection, and Garnishment Actions.

**Assistance available by appointment only.**

## LEGAL SERVICES

continued

### **Cook County Legal Assistance Foundation, Inc.**

**847-475-3703**

828 Davis Street, Suite 201  
Evanston, IL 60201

Provides legal services for income eligible persons of Suburban Cook County.

### **Cook County State's Attorney Office Public Interest Bureau Consumer Division**

**312-603-8600**

69 W. Washington Street  
Suite 3130  
Chicago, IL 60602

Receives complaints from those who believe that lies or deception have been used in convincing them to sign a contract or make a purchase. Complaints must be registered in person or by mail. If offenses are committed in Cook County violators will be prosecuted.

### **The Center of Concern**

**847-823-0453**

1580 N. Northwest Highway  
Suite 310  
Park Ridge, IL 60068

Please call for an appointment to meet with an attorney for legal questions or for assistance in preparing a will. Some income limitations and age restrictions apply.

## LEGAL SERVICES

continued

**Illinois Department of Healthcare  
And Family Services (HFS) Division of  
Child Support Enforcement (DCSE)** **800-447-4279**  
Cook County Region  
32 West Randolph  
Chicago, IL 60601

TTY **800-525-5812**

To receive help collecting child support, help establishing paternity or information on other Child Support Enforcement services, call the Customer Service Call Center or visit their web page via [www.ilchildsupport.com](http://www.ilchildsupport.com).

**State of Illinois** **847-294-4264**  
**Guardian Advocacy Commission**  
9511 Harrison  
Room W-300  
Des Plaines, IL 60016

Provides information on state guardianship, investigates violations of disability laws, and legal advocacy for rights violations.

**Cook County Bar Association** **312-630-1157**  
321 S. Plymouth Court  
Chicago, IL 60604

**Northwest Suburban Bar Association** **847-221-2601**  
800 E. Northwest Highway  
Suite 418  
Palatine, IL 60074

## LEGAL SERVICES

continued

**Heartland Alliance-Midwest** **312-660-1300**

**Immigration Rights Center**

208 South LaSalle Street  
Chicago, IL 60604

**Illinois Coalition for Immigrant** **312-332-7360**

**and Refugee Rights**

55 East Jackson Boulevard  
Suite 2075  
Chicago, IL 60604

**Mexican American Legal Defense** **312-427-0701**

**and Education Fund**

11 East Adams  
Suite 700  
Chicago, IL 60603

**Legal Assistance Foundation** **312-738-9200**

**of Metropolitan Chicago**

120 S. LaSalle Street  
Suite 900  
Chicago, IL 60603

**Life Span Center for Legal Services (DV)** **312-408-1210**

20 E. Jackson Boulevard  
Suite 500  
Chicago, IL 60604

**Between Friends** **773-274-4357**

P.O. Box 608548  
Chicago, IL 60604

## LICENSES

**Secretary of State** **800-252-8980**  
**Drivers License Department** **312-792-1010**  
**312-793-1012**

1227 Golf Road  
Schaumburg, IL 60195

8261 W. Golf Road  
Niles, IL 60714

405 Lake Cook Road, A6-9  
Deerfield, IL 60015

**Temporary Handicapped** **847-259-7730**  
**Parking Placards**

Wheeling Township Community Center  
1616 N. Arlington Heights Road  
Arlington Heights, IL 60004

Provides handicapped placards for those who need three months temporary parking. An application must be completed by a physician and returned to the Wheeling Township Community Center. This services is non-renewable and there is no cost for this service. State of Illinois applications for permanent placards are also available.

**Village of Wheeling Pet Licenses** **847-459-2600**  
2 Community Boulevard  
Wheeling, IL 60090

Provides Wheeling residents with pet licenses. For more information please call or visit the website at [www.wheelingil.gov](http://www.wheelingil.gov).

## LICENSES

continued

### **Wheeling Township Vehicle Licenses**

**847-259-7730**

1616 N. Arlington Heights Road  
Arlington Heights, IL 60004

Provides unincorporated Wheeling residents with Cook County vehicle stickers. For information please call or visit the website at [www.wheelingtowship.com](http://www.wheelingtowship.com). Discounts are available for citizens 65 years or older. Proof of age and a valid driver's license is required.

## MEDICAL ALERT SERVICES

**Advocate**

**800-323-8622**

**AP Lifeline**

**847-561-9282**

**847-561-9279**

**Lifeline**

**773-275-9393**

**Medic ID Alert**

**800-432-5378**

## **NURSING HOMES/RETIREMENT COMMUNITIES**

**Illinois Citizens for Better Care** **312-663-5120**

**Nursing Home Resident Program**

100 W. Monroe Street  
Suite 1800  
Chicago, IL 60603

Provides information, accreditation, assistance with complaints and violations on nursing homes in Illinois.

**Ombudsman Program** **888-401-8200**

**Cook County Residents**

Advocate for residents 60 and older living in a nursing home that are abused and/or neglected.

**Addolorata Villa** **847-537-2900**

555 McHenry Road  
Wheeling, IL 60090

**Belmont Village** **847-537-5000**

500 McHenry Road  
Buffalo Grove, IL 60089

**Claremont Rehab and Living Center** **847-465-0200**

150 Weiland Road  
Buffalo Grove, IL 60089

**Emeritus at Prospect Heights**

700 E. Euclid Avenue  
Prospect Heights, IL 60070

**Greek American Rehabilitation Care Centre** **847-457-8700**

200 N. 1st Street  
Wheeling, IL 60090



## NURSING HOMES/RETIREMENT COMMUNITIES

continued

**Harbor House Memory Care**

**847-465-1100**

760 McHenry Road  
Wheeling, IL 60090

**Holy Family Nursing and  
Rehabilitation Center**

**847-296-3335**

2380 Dempster Street  
Des Plaines, IL 60016

**Lee Manor**

**847-635-4000**

1201 Lee Street  
Des Plaines, IL 60018

**Lexington of Wheeling**

**847-537-7474**

730 West Hintz Road  
Wheeling, IL 60090

**Manorcare at Arlington Heights**

**Oakton Pavilion**

**847-299-5588**

1660 Oakton Place  
Des Plaines, IL 60018

**Sedgebrook Retirement Community**

**847-901-3267**

800 Audubon Way  
Lincolnshire, IL 60069

**Sunrise of Buffalo Grove**

**847-478-8484**

180 West Half Day Road  
Buffalo Grove, IL 60089

***For more listings on Nursing Homes please refer to the Yellow Pages  
in your local directory.***

## NUTRITION

### **Catholic Charities**

**847-259-5500**

1801 W. Central Road  
Arlington Heights, IL 60005

### **Meals on Wheels**

**847-259-7730**

#### **Wheeling Township**

1616 N. Arlington Heights Road  
Arlington Heights, IL 60004

Provides meals to the disabled and/or residents age 60 years or older who are homebound. Participants must be screened for program eligibility. There is a nominal fee for this service.

### **Lunch at Pavilion**

**847-459-2670**

#### **Wheeling Pavilion Senior Center**

199 N. 1st Street  
Wheeling, IL 60090

Provides a nutritional , cost-controlled meal and socialization, Monday, Wednesday, and Friday at the Wheeling Pavilion Senior Center. Open to all seniors 60 and older.

### **PeaPod**

**800-573-2763**

Provides delivery of groceries to the home. Must have a computer to order groceries on line.

## **PUBLIC AID**

### **Illinois Department of Human Services**

**847-745-3200**

8020 St. Louis Avenue  
Skokie, IL 60076-2923

Administers Federal/State funded programs: TANF (Temporary Assistance for Needy Families), AABD (Aid to the Aged, Blind, and the Disabled), Food Stamps and medical assistance.

### **Wheeling Township Welfare Services**

**847-259-7730**

1616 N. Arlington Heights Road  
Arlington Heights, IL 60004

Provides general assistance/forms for Public Aid and financial assistance for those residents that qualify.

## **PUBLIC SCHOOLS**

### **ELEMENTARY SCHOOLS**

**Community Consolidated School District #21** **847-537-8270**

999 W. Dundee Road  
Wheeling, IL 60090

**Walt Whitman Elementary School** **847-520-2795**

133 S. Wilke Avenue  
Wheeling, IL 60090

**Mark Twain Elementary School** **847-520-2785**

515 E. Merle Lane  
Wheeling, IL 60090

**Booth Tarkington Elementary School** **847-520-2780**

310 Scott Street  
Wheeling, IL 60090

**Eugene Field Elementary School** **847-520-2780**

51 St. Armand Lane  
Wheeling, IL 60090

### **MIDDLE SCHOOLS**

**Oliver W. Holmes Middle School** **847-520-2790**

221 S. Wolf Road  
Wheeling, IL 60090

**Jack London Middle School** **847-520-2745**

101 W. Dundee Road  
Wheeling, IL 60090

## **PUBLIC SCHOOLS**

continued

### **HIGH SCHOOLS**

#### **Township High School District #214**

**847-718-7600**

2121 S. Goebbert Road  
Arlington Heights, IL 60005

#### **Wheeling High School**

**847-718-7000**

900 S. Elmhurst Road  
Wheeling, IL 60090

#### **Buffalo Grove High School**

**847-718-4000**

1100 Dundee Road  
Buffalo Grove, IL 60089

## **PUBLIC SCHOOLS**

continued

### **District #512**

#### **William Rainey Harper College**

**847-925-6000**

1200 West Algonquin Road  
Palatine, IL 60067

#### **Oakton Community College**

**847-635-1600**

1600 Golf Road  
Des Plaines, IL 60016

#### **College of Lake County**

**847-543-2000**

19351 W. Washington Street  
Grayslake, IL 60030

## **SOCIAL/RECREATIONAL OPPORTUNITIES**

### **Wheeling Pavilion Senior Center**

**847-459-2670**

199 N. 1st Street  
Wheeling, IL 60090

### **Wheeling Park District**

**847-465-3333**

333 W. Dundee Road  
Wheeling, IL 60090

The Wheeling Park District offers diversified year-round leisure services and recreational programs.

### **Lattof YMCA**

**847-296-3376**

300 E. Northwest Highway  
Des Plaines, IL 60016

**ext. 245**

Provides a variety of fitness, aquatic and sports related activities and programs. Please call or visit their website at [www.lattofymca.org](http://www.lattofymca.org) for more information or to view their seasonal program brochure. Senior rates are available to all seniors.

## SOCIAL/RECREATIONAL OPPORTUNITIES

### **Township High School District #214**

**847-718-7700**

#### **Community Education**

2121 S. Goebbert Road

Arlington Heights, IL 60005

Entertainment such as live theatre, concerts, opera, classic films, dances and many other exciting events for the whole family, all at very affordable prices. Call for more information.

## SUPPORT GROUPS

Support groups educate and inform, as well as provide an opportunity to share emotional support with others who are faced with similar issues. These groups frequently focus on special needs, including Alzheimer's, arthritis, cancer, diabetes, heart disease, and other illnesses. Generally, area hospitals, nursing facilities, agencies that provide counseling, and health related organizations could direct you to a support group that will meet your needs.

### **ALS Foundation—Lou Gehrig's Disease**

**847-679-3311**

[www.lesturnerals.org](http://www.lesturnerals.org)

### **Alcoholics Anonymous**

**312-346-1475**

[www.chicagoaa.org](http://www.chicagoaa.org)

### **Alzheimer's Association**

**800-272-3900**

### **American Cancer Society**

**800-227-2345**

### **American Diabetes Association**

**888-342-2383**



## SUPPORT GROUPS

continued

<b>American Heart Association</b>	<b>630-789-9222</b>
<b>American Lung Association</b>	<b>312-243-2000</b>
<b>Arthritis Foundation</b> <a href="http://www.arthritis.org">www.arthritis.org</a>	<b>800-735-0096</b>
<b>Better Existence with HIV (BEHIV)</b>	<b>773-293-4740</b>
<b>Chicago Lighthouse for the Blind</b> <a href="http://www.chicagolighthouse.org">www.chicagolighthouse.org</a>	<b>312-666-1331</b> <b>TDD 312-666-8874</b>
<b>Disabled American Veterans</b>	<b>202-530-9260</b>
<b>Glaucoma Research Foundation</b> <a href="http://www.glaucoma.org">www.glaucoma.org</a>	<b>800-826-6693</b>
<b>Illinois Relay Service</b>	<b>800-526-0857</b> <b>TDD 800-526-0844</b>
<b>Multiple Sclerosis Society</b> <a href="http://www.nationalmssociety.org">www.nationalmssociety.org</a>	<b>800-922-0484</b>
<b>Parkinson Disease Foundation</b> <a href="http://www.pdf.org">www.pdf.org</a>	<b>800-457-6676</b>
<b>Rainbow Hospice Inc.</b>	<b>847-685-9900</b>
<b>Respiratory Health Association of Metropolitan Chicago</b> <a href="http://www.lungchicago.org">www.lungchicago.org</a>	<b>312-243-2000</b>
<b>Stroke Support Groups</b> <a href="http://www.advocatehealth.com">www.advocatehealth.com</a>	<b>800-242-8721</b>

## **TAX SERVICES**

### **AARP Area Office**

**866-448-3613**

Triangle Plaza  
222 North LaSalle Street  
Suite 710  
Chicago, IL 60610

Provides income tax assistance by IRS trained volunteers  
February 1st through April 15th of each year.

### **Cook County Assessor**

**312-443-7550**

118 N. Clark Street  
Room 320  
Chicago, IL 60602

### **Wheeling Township Assessor's Office**

**847-259-1515**

1616 N. Arlington Heights Road  
Arlington Heights, IL 60004  
(Wheeling Township residents only)

This agency provides local information on homeowner assistance, homestead exemption and discounts for seniors over 65 who own their home.

### **Reverse Mortgage**

**800-252-8966**

**Illinois Department on Aging**

**Senior Help Line**

A type of home equity conversion involving payments to, rather than from, the homeowner. This special type of loan guarantees older homeowners monthly cash advances or occasionally lump sums that do not require re-payment until the home is sold.

## TRANSPORTATION

### **Wheeling Subsidized Taxi Program**

**847-459-2670**

199 N. 1st Street  
Wheeling, IL 60090

Provides subsidized taxicab transportation to corporate Wheeling residents who are 65 years of age or older. Residents must register for the program at the Wheeling Pavilion Senior Center. Proof of age and residency within the corporate city limits are required. Forms are available at the above address.

### **Escorted Transportation Services/Northwest**

**847-222-9227**

1801 W. Central Road  
Arlington Heights, IL 60005

Provides transportation to medical and dental appointments for seniors 60 and older; Monday thru Saturday fro, 8am to 8pm. Requires at least 1 week notice and is \$12 per round trip.

### **PACE Paratransit**

**847-364-7223**

### **Wheeling Township Senior/Disabled Bus**

**847-259-7743**

1616 N. Arlington Heights Road  
Arlington Heights, IL 60004

Provides a Dial-a-Ride program for seniors 60 years of age and older and/or individual with disabilities who reside in Wheeling township. Cost is \$2.00 each way within the Wheeling Township boundaries. TRIP program provides bus transportation for disabled adults over 18 years of age.

## VISITING IN-HOME PHYSICIANS

### Home Physicians

**773-292-4800**

2003 West Fulton Street  
Suite 3  
Chicago, IL 60612

Provides physician house calls to Cook County residents.

Web site: [www.homephysicians.com](http://www.homephysicians.com)

### MD at Home

**Toll Free**

**866-632-8466**

**815-986-2610**

Charles S. DeHaan, MD  
7479 Walton Street  
Suite 4  
Rockford, IL 61108

Service to the following counties: Boone, Cook, DeKalb, DuPage, Kane, Lake, McHenry, Ogle, Will, and Winnebago.

Web site: [www.866mdathome.com](http://www.866mdathome.com)

Formerly known as 800-CALL-DOC.

## VOLUNTEER OPPORTUNITIES

### HandsOn Suburban Chicago

**847-228-1320**

2121 S. Goebbert Road  
Arlington Heights, IL 60005  
[www.volunteerinfo.net](http://www.volunteerinfo.net)

Provides liaison service between volunteers and agencies that need volunteer assistance.

Retired Senior Volunteer Program (RSVP) is also housed at this location.

## **YOUTH SUPPORT SERVICES**

### **OMNI Youth Services**

**847-353-1500**

111 West Lake Cook Road  
Buffalo Grove, IL 60089

Provides counseling and prevention programs for young people ages 6–17 and families. Services include family therapy, individual therapy, group counseling, advocacy, community education, and crisis intervention.

### **The Bridge Youth and Family Services**

**847-359-7490**

721 S. Quentin Road  
Suite 103  
Palatine, IL 60067

### **The Harbour, Inc.**

**847-297-8540**

1480 Renaissance Drive  
Suite 412  
Park Ridge, IL 60068

Community based agency providing essential services to homeless, runaway, locked out and neglected adolescent girls ages 12–21 years old in the north/northwest suburbs of Cook Country.

### **Shelter, Inc.**

**847-255-8060**

1616 N. Arlington Heights Road  
Arlington Heights, IL 60004

Shelter provides community-based, emergency and temporary housing for children and adolescents from birth through age 17 in the northwest suburbs of Chicago, Illinois, who are abused, neglected, depending, or in need of supervision.

### **Alexian Brothers Behavioral Health Center**

**847-882-1600**

1650 Moon Lake Boulevard  
Hoffman Estates, IL 60169

## IMMIGRATION

**U.S. Citizenship  
and Immigration Services** **312-239-5900**  
536 S. Clark Street  
Suite 3  
Chicago, IL 60605

**Centro de Informacion** **847-695-9050**  
28 N. Grove Avenue  
Suite 200  
Elgin, IL 60628

**Mexican Consulate** **312-738-2383**  
204 South Ashland Avenue  
Chicago, IL 60607

**Polish Consulate** **312-337-8166**  
1530 North Lake Shore Drive  
Chicago, IL 60610

**Polish American Association** **773-282-8206**  
3834 N. Cicero Avenue  
Chicago, IL 60628

## SENIOR SERVICES

**Village of Wheeling** **847-459-2670**

**Senior Services Division**

Wheeling Pavilion Senior Center  
199 N. 1st Street  
Wheeling, IL 60090

**AgeOptions** **800-699-9043**

1048 Lake Street **708-383-0258**  
Suite 300  
Oak Park, IL 60641

**SHIP (Senior Health Insurance Program)** **800-548-9034**

**Northwest Regional Center** **312-744-6681**

3160 N. Milwaukee Avenue  
Chicago, IL

**Catholic Charities** **847-253-5500**

**Northwest Senior Services**

1801 West Central Road  
Arlington Heights, IL 60005

**Wheeling Township Senior Services** **847-259-7730**

1616 N. Arlington Heights Road  
Arlington Heights, IL 60004

**Senior Help Line** **800-252-8966**

**Attorney General Crime Victim Assistance** **800-228-3368**

100 West Randolph Street  
Chicago, IL 60601

**Parent Care Solutions** **630-789-8585**

911 N. Elm Street  
Hinsdale, IL 60521

## SENIOR SERVICES

continued

<b>Center for Concern</b> 1580 Northwest Highway Park Ridge, IL 60068	<b>847-823-0453</b>
<b>Resource for Community Living</b> 4300 Lincoln Avenue Rolling Meadows, IL 60008	<b>847-701-1554</b>
<b>Resource Center for the Elderly</b> 1801 W. Central Road Arlington Heights, IL 60005	<b>847-577-7070</b>
<b>Rebuilding Together</b> 500 Lake Street Evanston, IL 60201	<b>847-869-0900</b>
<b>Alexian Brothers Medical Center</b> 800 Biesterfield Road Elk Grove Village, IL 60007	<b>847-437-5500</b>
<b>American Disabled, Inc.</b> 5906 N. Milwaukee Avenue Chicago, IL 60646	<b>773-631-2530</b>
<b>Advocate Older Adult Services</b> 9375 West Church Street Des Plaines, IL 60016-4271	<b>847-723-7770</b>
<b>Eldercare Locator</b>	<b>800-677-1116</b>
<b>Nursing Home Hotline</b>	<b>800-252-4343</b>



## SENIOR SERVICES

continued

### **PACE Bus**

**800-606-1282**

550 West Algonquin Road  
Arlington Heights, IL 60005

**847-364-8130**

### **Wheeling Medical Lending Closet**

**847-459-2670**

Wheeling Pavilion Senior Center  
199 N. 1st Street  
Wheeling, IL 60090

### **Wheeling Township Dial-a-Bus**

**847-259-7743**

1616 N. Arlington Heights Road  
Arlington Heights, IL 60005

### **Escorted Transportation**

**847-222-9227**

#### **Services/Northwest**

1801 W. Central Road  
Arlington Heights, IL 60005

Provides transportation to medical and dental appointments for seniors 60 and older; Monday thru Saturday fro, 8am to 8pm.  
Requires at least 1 week notice and is \$12 per round trip.

## OTHER RESOURCES

### **Social Security Administration**

**800-772-1213**

705 North Wheeling Road  
Mount Prospect, IL 60056

Provides assistance in handling Social Security benefits in the case of retirement, disability or death. Also provides income for the blind or disabled based on need. Administers Federal/State funded programs. Contact office for current income guidelines.

### **The HIV Coalition**

**847-228-5200**

990 Criss Circle  
Elk Grove Village, IL 60007

### **Work Force Development Council**

**847-699-9040**

2604 East Dempster Street  
Suite 502  
Des Plaines, IL 60016

### **Cook County Department of Public Health**

**847-818-2860**

2121 Euclid Avenue  
Rolling Meadows, IL 60008

### **Women In Crisis Hotline**

**800-545-2200**

### **The Women's Center**

**847-803-9620**

2720 S. River Road  
Suite 128  
Des Plaines, IL 60016

### **Planned Parenthood**

**1-800-230-PLAN**

1200 N. LaSalle Street  
Chicago, IL 60610

**312-266-1033**

## OTHER RESOURCES

continued

<b>Chicago Care Crisis Intervention</b> 717 E. Golf Road Schaumburg, IL	<b>847-885-1778</b>
<b>Girl Scouts of Greater Chicago</b> 20 S. Clark Street Chicago, IL 60603	<b>312-416-2500</b>
<b>Child Support</b> 20 N. Clark Street Chicago, IL 60602	<b>800-447-4278</b> <b>312-345-2200</b>
<b>Department of Children and Family Services Child Abuse Report Hotline</b>	<b>800-252-2873</b>
<b>Immunizations</b>	<b>800-526-4372</b>
<b>Medicare</b>	<b>800-633-4227</b>
<b>DHS Family Community Resource</b> 8020 St. Louis Avenue Skokie, IL 60076	<b>847-745-3200</b>

